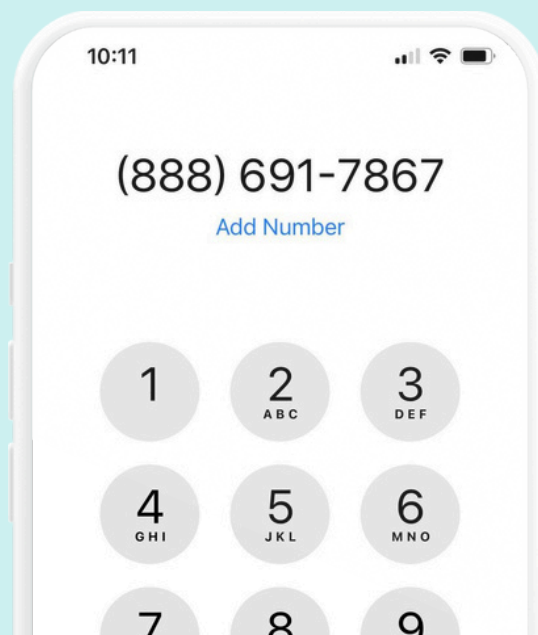




Missing our calls? Here are some tips.



Have a spam call blocking app?

Some spam call blocking apps have a pause feature.

1. Open your app, find the setting to pause the app
2. Pause the app before placing your visit request or while waiting for the call.

Save our number to your contacts

Avoid the risk of missing our calls by saving our number to your phone so it's recognized.

1. On your mobile device, go to contacts and add 888-691-7867 and 855-299-3212

Check your phone settings

Make sure our number isn't blocked on your phone.

1. On your mobile device, go to settings and look for "Blocked Contacts" or "Blocked Numbers"

Check your phone's call silencer settings*

iPhone: Go to Settings > Phone > Silence Unknown Callers > Off (iOS 13 and higher)

Also check Settings > Phone > Call Blocking & Identification > Silence Junk Callers > Off

Android: Go to Settings > Call Settings > Block Numbers > Call ID and Spam Protection

*Steps may vary depending upon your phone type

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